AMENDMENTS TO THE CLAIMS

1. (Currently amended) A method of operating a business, comprising the steps of:

building a map of components of activities;

filtering said map of components to form a $\underline{\text{two dimensional}}$ heat map of selected components;

defining attributes for said selected components, based on a competency lens;

identifying collaborations for said selected components;

building a three dimensional business component solution stack using said heat map, said attributes, and said collaborations;

developing quick hits and investment opportunities from said solution stack;

defining a roadmap of tasks for implementing said quick hits and investment opportunities; and

implementing said roadmap for said business.

2. (Original) The method of claim 1, wherein said activities are supported by appropriate processes, applications, infrastructure, and metrics.

- 3. (Original) The method of claim 1, wherein said components are individually scalable and extensible.
- 4. (Original) The method of claim 1, wherein said filtering is cost filtering wherein cost is allocated to all components based on FTE's and direct cost charges by support units.
- 5. (Original) The method of claim 1, wherein said filtering is revenue filtering wherein revenue allocation determines a percentage share of overall revenue based on organizational budget and relative comparison of said selected components.
- 6. (Currently amended) The method of claim 1, wherein said competency lens[...] <u>includes business strategy</u>, <u>information</u> technology strategy, organizational strategy, and operations strategy.
- 7. (Original) The method of claim 1, wherein said collaborations comprise dynamic collaborations between said selected components.
- 8. (Currently amended) The method of claim 1, wherein said collaborations comprise are selected from the group consisting

 $\underline{\text{of}}$ consolidator/server, processor, gatekeeper, controller, $\underline{\text{or}}$ and analyzer collaborations.

- 9. (Original) The method of claim 1, wherein said solution stack is built using revenue levers and cost levers.
- 10. (Currently amended) The method of claim 1, wherein said quick hits and investment opportunities are developed by categorizing each as either [an] application enhancement, new application, application reduction, or business process only.
- 11. (Currently amended) A method of developing a business roadmap for a client, comprising the steps of:

building a map of client components of activities;

filtering said map of components to form a <u>two dimensional</u> heat map of selected components;

defining attributes for said selected components, based on a client competency lens;

identifying collaborations for said selected components;

building a three dimensional business component solution stack using said heat map, said attributes, and said collaborations;

developing quick hits and investment opportunities from said solution stack; and

defining a client business roadmap of tasks for implementing said quick hits and investment opportunities.

- 12. (Original) The method of claim 11, further comprising the step of implementing said client business roadmap for said client.
- 13. (Original) The method of claim 11, wherein said activities are supported by appropriate processes, applications, infrastructure, and metrics.
- 14. (Original) The method of claim 11, wherein said components are individually scalable and extensible.
- 15. (Original) The method of claim 11, wherein said filtering is cost filtering wherein cost is allocated to all components based on FTE's and direct cost charges by support units.
- 16. (Original) The method of claim 11, wherein said filtering is revenue filtering wherein revenue allocation determines a percentage share of overall revenue based on organizational

budget and relative comparison of said selected components.

- 17. (Original) The method of claim 11, wherein said competency lens is an evaluation criteria to be applied to said heat map.
- 18. (Original) The method of claim 11, wherein said collaborations comprise dynamic collaborations between said selected components.
- 19. (Currently amended) The method of claim 11, wherein said collaborations <u>comprise</u> <u>are selected from the group consisting</u> <u>of</u> consolidator/server, processor, gatekeeper, controller, <u>or</u> and analyzer collaborations.
- 20. (Original) The method of claim 11, wherein said solution stack is built using revenue and cost levers.
- 21. (Currently amended) The method of claim 11, wherein said quick hits and investment opportunities are developed by categorizing each as either [an] application enhancement, new application, application reduction, or business process only.

22. (Currently amended) A <u>computer program product for</u>
<u>instructing a processor to operate a program storage device</u>
<u>readable by a machine, tangibly embodying a program of</u>
<u>instructions executable by the machine to perform method steps</u>
<u>for operating a business, said computer program product method</u>
<u>steps</u> comprising:

a computer readable medium;

<u>first program instruction means for</u> building a map of components of activities;

second program instruction means for filtering said map of components to form a two dimensional heat map of selected components;

third program instruction means for defining attributes for said selected components, based on a competency lens;

fourth program instruction means for
for said selected components;

fifth program instruction means for building a three dimensional business component solution stack using said heat map, said attributes, and said collaborations;

<u>sixth program instruction means for</u> developing quick hits and investment opportunities from said solution stack;

seventh program instruction means for defining a roadmap of

tasks for implementing said quick hits and investment opportunities; and

eighth program instruction means for implementing said roadmap for said business[.]; and wherein

all said program instruction means are recorded on said medium.

23. (Currently amended) The method of claim 1, including deploying process software for operating a business, said deployment comprising[;] the steps of:

building a map of components of activities;

filtering said map of components to form a two dimensional heat map of selected components;

defining attributes for said selected components, based on a competency lens;

identifying collaborations for said selected components;

building a three dimensional business component solution stack using said heat map, said attributes, and said collaborations;

developing quick hits and investment opportunities from said solution stack;

defining a roadmap of tasks for implementing said quick hits and

investment opportunities; and

implementing said roadmap for said business.

24. (Currently amended) The method of claim 1, including integrating process software for operating a business, said integration comprising the steps of:

building a map of components of activities;

filtering said map of components to form a two dimensional heat map of selected components;

defining attributes for said selected components, based on a competency lens;

identifying collaborations for said selected components;

building a three dimensional business component solution stack using said heat map, said attributes, and said collaborations;

developing quick hits and investment opportunities from said solution stack;

defining a roadmap of tasks for implementing said quick hits and investment opportunities; and

implementing said roadmap for said business.

25. (Currently amended) The method of claim 1, including deploying, accessing, and executing process software for operating a business, said method further comprising the steps of:

building a map of components of activities;

filtering said map of components to form a two-dimensional heat map of selected components;

defining attributes for said selected components, based on competency lens;

identifying collaborations for said selected components;

building a three dimensional business component solution stack using said heat map, said attributes, and said collaborations;

developing quick hits and investment opportunities from said solution stack;

defining a roadmap of tasks for implementing said quick hits and investment opportunities; and

implementing said roadmap for said business.